



Ronald McDonald House Charities® of the Southwest

# 2016 Annual Statistics



Keeping families close



Through our programs, we help families cope with the uncertainty, confusion, and fear of having a sick child.

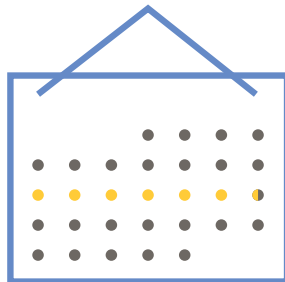
## The Ronald McDonald House®

Our Ronald McDonald House is a “home away from home” and offers tremendous support and assistance for families of critically ill children receiving treatment in Lubbock hospitals. No family is ever turned away because they are unable to pay.



407 Families Served  
in 2016

6.5 Days  
Average Length of Stay



### Most Frequent Diagnoses

Premature Infants • Respiratory Testing • Neurological • Burns • Cancer  
Motor Vehicle Accidents • Heart

## Top Counties Served in 2016

COUNTY	AREA	STATE	FAMILIES
Lea	Hobbs	NM	55
Curry	Clovis	NM	51
Eddy	Carlsbad/Artesia	NM	25
Ector	Odessa	TX	19
Midland	Midland	TX	19
Roosevelt	Portales	NM	14
Gaines	Seminole	TX	10
Chaves	Roswell	NM	8
Bailey	Muleshoe	TX	7
Childress	Childress	TX	7
Lamb	Littlefield	TX	7
Scurry	Snyder	TX	7



## The Ronald McDonald Care Mobile®

In the Permian Basin, the Ronald McDonald Care Mobile provides quality health care for children who might not otherwise have access to medical services. This 42' mobile unit is equipped with two patient exam rooms, a laboratory, an onboard pharmacy, and a medical records area.



2,228  
Children Served



## Top Services in 2016

Well Child Exams • Immunizations  
Sports Physicals • Sick Visits



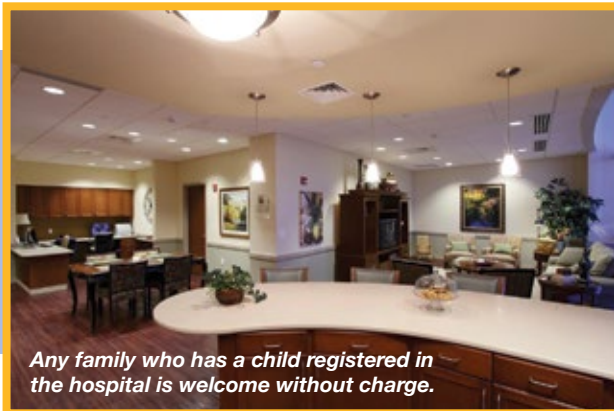
## Top Diagnoses

Allergic Rhinitis • Otitis Media • Upper Respiratory Infection  
Influenza • Acute Pharyngitis/Strep Throat

“You will never know how many lives you are touching this side of eternity, but we are a family who has been blessed by you. Thank you is not enough.” –Love, Nancy, Craig & Nolan

## The Ronald McDonald Family Rooms®

Our Ronald McDonald Family Rooms are located in University Medical Center and Covenant Children’s Hospital in Lubbock, and Medical Center Hospital in Odessa. They provide a home-like setting for all families with sick children receiving care in the hospital. Whether home is two miles or two thousand miles away, families can remain only a heartbeat away from their sick child.



Any family who has a child registered in the hospital is welcome without charge.

### Top Counties Served in 2016

#### Lubbock Family Rooms

COUNTY	AREA	STATE	FAMILY VISITS
Lubbock	Lubbock	TX	1820
Lea	Hobbs/Lovington	NM	1390
Ector	Odessa	TX	552
Midland	Midland	TX	410
Curry	Clovis	NM	328
Eddy	Carlsbad/Artesia	NM	221
Terry	Brownfield/Meadow	TX	217
Scurry	Snyder	TX	192
Hale	Plainview	TX	186
Dawson	Lamesa	TX	151

#### Permian Basin Family Room

COUNTY	AREA	STATE	FAMILY VISITS
Ector	Odessa	TX	956
Midland	Midland	TX	834
Reeves	Pecos	Tx	369
Ward	Monahans	TX	295
Presidio	Marfa	TX	216
Upton	McCamey	TX	213
Howard	Big Spring	TX	141
Crane	Crane	TX	95
Hockley	Levelland/Ropesville	TX	92
Bernalillo	Albuquerque	NM	77

## Other Programs and Projects

### Grants Program

To extend our reach and improve the health and well-being of children, we provide grants and work with other non-profit organizations to achieve a positive impact.

#### Pediatric Therapy Room & Zip Line

**CONCHO VALLEY (San Angelo)** The West Texas Rehab Center in San Angelo treats 75-90 pediatric patients each day. RMHC helped fund the remodeling and relocation of their beautiful, new pediatric program area. Now, parents can stay close to their children receiving their treatment and therapy. Many of the youngsters improve their development by utilizing the Zip Line that RMHC supplied for their Pediatric Sensory Integration Gym.

#### Women’s & Children’s Classroom

**BIG COUNTRY (Abilene)** The Labor and Delivery Classroom located inside Hendrick Medical Center in Abilene is used to educate new moms and dads on various aspects of childbirth, such as labor, delivery, breastfeeding and more.

### Funeral Assistance Program

Many times when a family loses a child, they do not have the financial means to cover the costs of burial or cremation. We are able to help those families through a unique program which provides them funeral assistance funds.

### Scholarship Program

To further our mission of support, we offer scholarships to applicants who have had a serious childhood sickness or siblings in an illness-affected family.



### Jax- House & Certified Therapy Dog

Jax, our Labrador retriever is definitely the most popular member of our team. He gives comfort and relieves stress for our guests at the Ronald McDonald House. The certified therapy dog makes many hospital visits to sick children and provides motivation for them to help themselves with a walk down the hall. His calming presence is often a welcome distraction from their difficult circumstances and when they’re not feeling well. In addition, Jax helps to promote our charity’s programs at many presentations and events.

Over 80% of our income is generated by donations and your contributions stay local to support the families of our area.

Although we serve families from all over our country and around the world, we have direct responsibilities across 68 counties of West Texas and Southeastern New Mexico.

#### OUR SIXTY-EIGHT COUNTY AREA

**Texas Counties:** Bailey, Lamb, Hale, Floyd, Motley, Cottle, Lubbock, Cochran, Hockley, Crosby, Dickens, King, Knox, Yoakum, Terry, Martin, Howard, Taylor, Lynn, Garza, Kent, Stonewall, Haskell, Throckmorton, Gaines, Dawson, Borden, Scurry, Fisher, Jones, Shackelford, Stephen, Andrews, Mitchell, Nolan, Callahan, Eastland, Winkler, Loving, Ector, Midland, Glasscock, Sterling, Coke, Runnels, Coleman, Brown, Ward, Crane, Upton, Reagan, Irion, Tom Green, Concho, McCulloch, Reeves, Pecos, Crockett, Schleicher, Menard, Mason, Sutton, Kimble, Terrell, Brewster

**Southeastern New Mexico Counties:** Chaves, Eddy, Lea

